Updating the Firmware

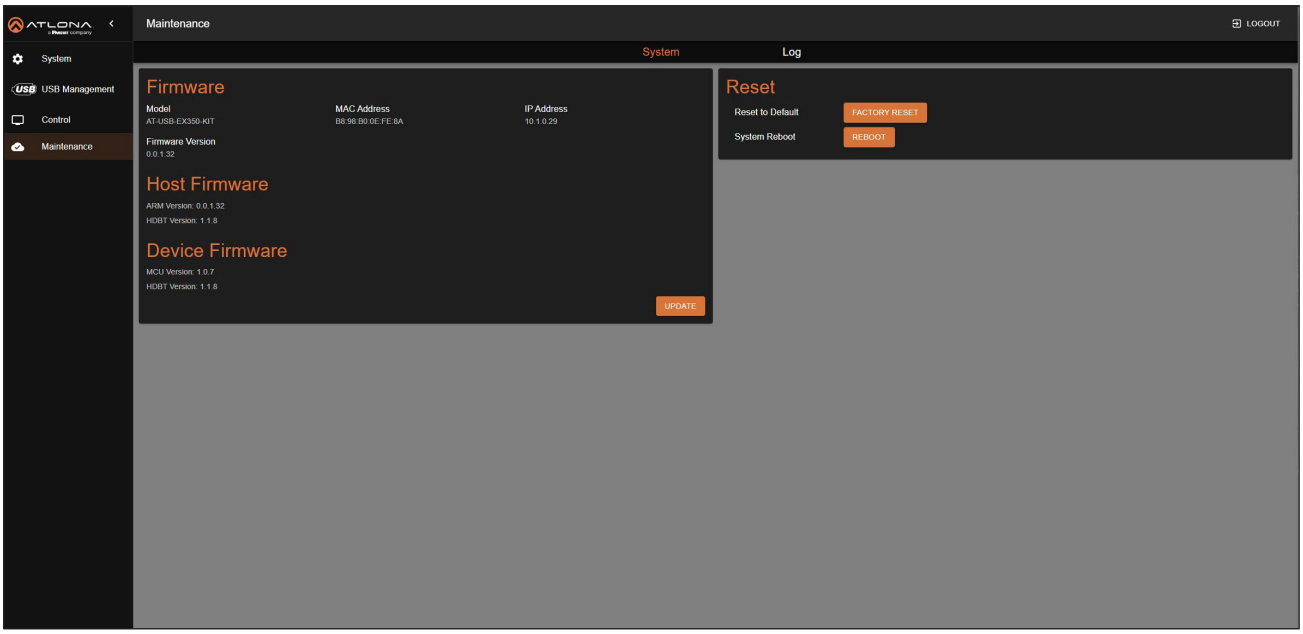
Updating the firmware can be performed using the built-in web server or over USB.

Updating using the Web Server

Requirements:

- AT-USB-EX350-KIT
- Firmware file
- Computer on the same network as the AT-USB-EX350-KIT

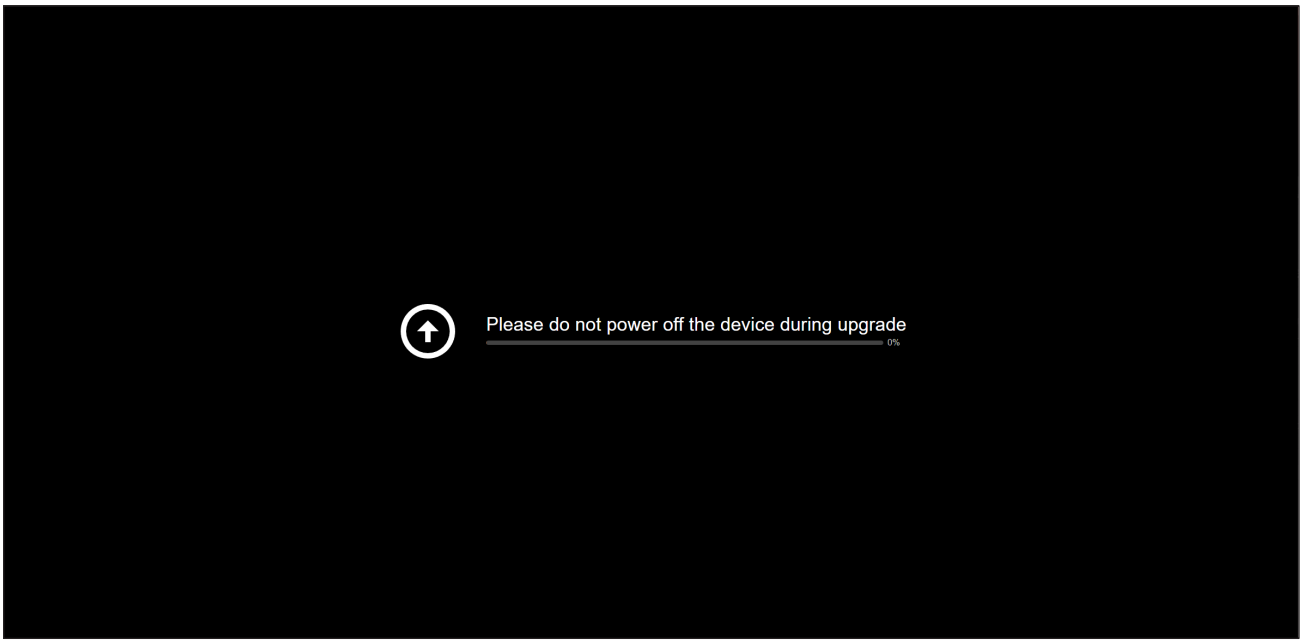
1. Download the firmware file from the **Firmware** tab on the AT-USB-EX350-KIT product page. Then, extract the contents of the .zip file to a folder on your computer's desktop.
2. Power on the unit and connect an Ethernet cable from the computer, containing the firmware, to the same network where the AT-USB-EX350-KIT connected.
3. Login to the web server.
4. Click **Maintenance** in the side menu bar.
5. Click **System** in the top menu bar.



6. The firmware version information for both the host (AT-USB-EX350-HS) and the device (AT-USB-EX350-DV) will be displayed.
7. Click the **UPDATE** button.
8. The Open dialog will be displayed. Locate the firmware file and click the Open button

9. After the firmware is uploaded to the AT-USB-EX350-KIT, the following screen will be displayed. Note that other screens will be displayed during the firmware update process.

> **IMPORTANT:** The firmware update process may take several minutes. Do not disconnect power from the AT-USB-EX350-KIT during the update process.



10. Once the update process is complete, the AT-USB-EX350-KIT will automatically reboot and the **Login** screen will be displayed.

Updating over USB

Requirements:

- AT-USB-EX350-KIT
- USB-C cable
- Firmware file

1. Download the firmware file from the **Firmware** tab on the AT-USB-EX350-KIT product page. Then, extract the contents of the .zip file to a folder on your computer's desktop.
2. Power on the AT-USB-EX350-KIT.
3. Connect a USB-C cable from the **MGMT** port on the AT-USB-EX350-KIT (Host Endpoint) to the computer with the firmware file.
4. Press and hold the **IP MODE** button on the front panel of the Host Endpoint for approximately 3 seconds, then release.
5. The "USB UPDATE" folder will be displayed on the PC. If the folder does not open automatically, locate and open it through Windows Explorer.
6. Drag and drop the firmware file to the drive, then disconnect the USB cable from the PC.
7. Wait 15 seconds. The **PWR** LED will begin to flash when the update process begins.

> **IMPORTANT:** The firmware update process may take a few minutes. Do not disconnect power from the AT-USB-EX350-KIT during the update process.

8. Once the firmware update has completed, the USB-EX350-KIT will automatically reboot. The **PWR** LED will be off during this time.
9. Once the **PWR** LED returns to solid green, verify that the firmware version has been updated.